# **KUNAL BHARDWAJ**



#### **CONTACT ME**

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- English
- Hindi

#### **ABOUT ME P**

Aspiring towards a challenging career and be part of progressive organization that gives scope to enhance my knowledge, skills and to serve an organization by working hard with commitment.

## **WORK EXPERIENCE**

**Currently working in Air India Sats Airport Services** Pvt Ltd, New Delhi in Customer Services department since 22 March, 2023 to till now.

Worked in Vistara Reservation from 22 march 2023- 11 November 2024

Reservation: Making reservation across the counter by using AMADEUS software.

Remitting cash to the concerned department **Answering customer queries over the telephone** Issuing EMD both in manual and Auto calculation

**Knowledge of AMADEUS Setting up of check in** counters Screening of checked in baggage

Maintain high quality of check in procedures

To assist customer with special requests

Handling customers queries regarding tickets

### MY EDUCATION

**B.Tech (LEET) (Computer Science and Engineering)** from SGT University Gurugram from 2020-2023.

Done Diploma from HSBTE Board in the year 2020

Done 10th from C.B.S.E. Board in the year 2014.



Participate in Synergy 2022.

Participate in Techno Fest in University.

Scored First Division in Music (Tabla)